

# Cancelation Policy for Dental Appointments



Gover & Gover, DMD, PA

At Gover & Gover we always strive to provide honest, quality care in a timely manner. We understand that unexpected illnesses, emergencies, car troubles, etc. do occur. If you find that you must change your appointment, we require a 24 hour business notice so that we may make every effort to accommodate other patients. Thank you for your understanding.

- Canceling or rescheduling an appointment with at least a 24 hour notice will result in no charge.
- A failed appointment is an appointment that is canceled/rescheduled without the 24 hour business notice or an appointment where a patient does not show up.
- We do allow for one (1) broken appointment as a courtesy.
- Any additional failed appointments may result in a \$50 fee being charged to the patient's account and must be paid prior to rescheduling.
- After two (2) failed appointments, we may require a credit card deposit of up to \$200 or ½ of the expected cost of the visit, whichever is least, being charged to your account in order to reserve any further appointments.
- Further failed appointments may result in no longer being able to be seen as a patient in this practice.

To cancel or reschedule an appointment, please call (919) 782-9516.

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Patient or Guardian Signature

Date